

Communications

Up to
1,000,000 calls
500,000 faxes
6 million emails
per day



High volume or low volume, individually targeted messages – calls – faxes – emails.

Access has the capability to deliver your high-volume outgoing electronic communications the way you want, or the way the recipient has requested. You can choose one-way communications or solicit voice, digital or email interactive response. Information gathered can be used to extend communications.

- Email: Up to 6 million emails per day.
- Phone: Up to 1,000,000 calls per day.
- Fax: Up to 500,000 faxes per day.

Communications can be on-demand, scheduled or transaction-related. Whichever method you choose, your electronic communications are more cost efficient to deliver than direct mail and you can be assured that your message will arrive on time.

CAPABILITIES		OPERATIONS
EMAIL	PHONE & FAX	<ul style="list-style-type: none">▪ Client customer and prospect data is received by Access for processing.▪ Client customer and prospect data residing in Access databases▪ Opt-in/Opt-out Compliance<ul style="list-style-type: none">▪ Email▪ Phone▪ Fax
<ul style="list-style-type: none">▪ Design Support▪ Message Development & Management▪ Delivery Management▪ Response Management▪ Response Tracking & Reporting▪ Mailing List Management▪ Imaging	<ul style="list-style-type: none">▪ Multiple Message Types▪ Message Building & Delivery Technology▪ Reporting▪ Customer Name Library▪ Recipient Opt-In Required▪ Opt-out Option	