

Capabilities - Phone

Contact your customers and prospects electronically using the method they prefer.

Multiple Message Types

- Appointment confirmations
- No-show reschedules
- Birthday greetings
- Recall notices
- Balance due notification

Message Building Technology

- Merge voice elements
- System Voices
- Multilingual
- Message Mapping

Message Delivery Technology

- Call Scheduler
- Holiday Scheduler
- Family Messaging
- Call Blocking
- Answering Machine Detection

- SmartText™ Reminder Text Messages
- Receipt and detailed reporting
- Number portability
- Two-way communication

- Response Options

- 0-speak with an attendant
- 1-confirm appointment or message receipt
- 2-repeat the message
- 3-leave a message
- 4-listen to additional information
- 5-cancel or reschedule appointments

Reporting

Customer Name Library



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